



# Product News

October 2008

## ISA 2006 Upgrade Now Available for NS-Series ISA 2004 Appliances

USEast Technologies is pleased to announce our NS-Series ISA 2006 Upgrade Program. This Program is the first of many enhancements that we committed to offer when we assumed responsibility for supporting the installed base of former NEI NS-Series ISA 2004 Firewall appliance customers. You can now benefit from the great new features of ISA 2006 and the newly released ISA 2006 SP1 “without” replacing your current appliance hardware *and* at a price lower than if you did it yourself.

### Upgrade Benefits:

- Implements all ISA 2006 and SP1 features (see below)
- For WebSense owners, upgrades WebSense to version 6.3
- Provides new and improved troubleshooting tools including:
  - An unlock/lock Windows desktop tool that provides access to advanced troubleshooting tools on the appliance
  - The newest version of Network Monitor, a great tool for capturing and analyzing network traffic
  - The ISA 2006 Best Practices Analyzer for validating the firewall rules and the network configuration
- Includes all the latest Microsoft security patches and hotfixes -- ensures the appliance is secure and improves performance of the factory restore feature
- Delivers a USB key based DR feature including a new Last Known Good image creation utility allowing you to get back up and running quickly if disaster strikes

### ISA 2006 provides these new features:

- Share Point Portal Server Publishing Wizard
- Full support for Exchange Server 2007
- Forms-based Authentication for any type of web server
- Single Sign-on to multiple web servers within the same domain
- Branch office VPN connectivity Wizard
- Web publishing load balancing
- [And Much More ....](#)

### ISA 2006 SP1 features and improvements:

- Configuration Change Tracking (**HOT!**)
- Web Publishing Rule Test Button
- Traffic Simulator Option
- Diagnostic Logging Query Tool
- [And More ....](#)

### The USEast Technologies Upgrade Program includes:

- A pre-upgrade systems health check and backup of all rules, network settings and configuration files including a PIT image backup of your current system
- The upgrade itself ... USEast performs all the labor including the restoration of your rules, network settings and configuration files
- Ongoing post-upgrade support. We will work with you until the job is done.
- All procedures will be accomplished remotely on your schedule causing minimal interference with your daily operations

### Pricing for the ISA 2006 Upgrade:

Pricing for the upgrade starts at \$1099 (US). For current NS-Series contract holders, all labor is included. Non contract customers have the option of renewing their expired service contract prior to the upgrade, or paying a \$900 labor charge. Please email [ISAUpgrade@USEast.com](mailto:ISAUpgrade@USEast.com) or call 866-668-4ISA ext 777 for more information or to obtain a quote for your upgrade.

### Hardware Upgrades to ISA 2006:

We are also pleased to inform you that we have a new line of ISA 2006 hardware appliances that will be available for shipment in early November. Please email [HardwareUpgrade@USEast.Com](mailto:HardwareUpgrade@USEast.Com) for details.

### About USEast Technologies Support Services:

USEast delivers comprehensive 24 x 7 software and hardware maintenance programs to our customers. Please contact us for details. More information about our support services can be found [HERE](#).

USEast Technologies assumed the support and maintenance of the NEI NS appliance installed base in May 2008. Specializing in Microsoft based security and virtualization services and solutions our technical staff includes former Network Engines engineers who were part of the original team responsible for developing and supporting the NS-Series appliances.

The USEast team includes the same experts who have been supporting NEI customers for years and their dedication to the customer base continues through USEast Technologies. Our goal is building long term relationships with customers by providing the highest level of support. Whether implementing new technologies, upgrading your existing infrastructure, assessing your current needs or planning for future growth, USEast will help you meet your business objectives. USEast Technologies (formerly USEast Network Services) was incorporated in 2008 and is privately held.



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